

## What is MyExports?

The MyExports website facilitates the coordination between Original Equipment Manufacturers (OEMs), Component suppliers and Logistics Service Providers (LSPs) for the packing and export of components in containers. The OEM indicates the requirement for the container. Containers are then supplied by the LSP to the component supplier for packing. The LSP is alerted when the containers are ready for export, and the MyExports website provides visibility until it reaches the destination. The MyExports solution has been designed as an add-on for the existing Collaborative Xchange (CX) MyXchange web portal.

## The challenge faced

- Excessive Customer Claims
- Customs Penalties and Delays
- Losses in Motor Industry Development Programme (MIDP) claims
- No accountability or audit trail
- Manual capture prone to errors – mainly done via fax or e-mail
- Information not received – no confirmation of message receipt
- Incorrect information captured
- The same information captured again & again
- Incomplete information being provided
- Reactive management
- No visibility of the containers & components
- Missed shipping dates
- Buffer Stocks become standard practice
- Emergency Deliveries for short lead time call in

## How MyExports works

The following functions can be performed on the MyExports website:

### **X Releases**

- View Releases
- Change order Releases (Viewed, Pended, Accepted)

### **X Request Container**

- Create request
- Pack Container

### **X Booking**

- Make booking with Shipping Line
- Make Shipping Instruction

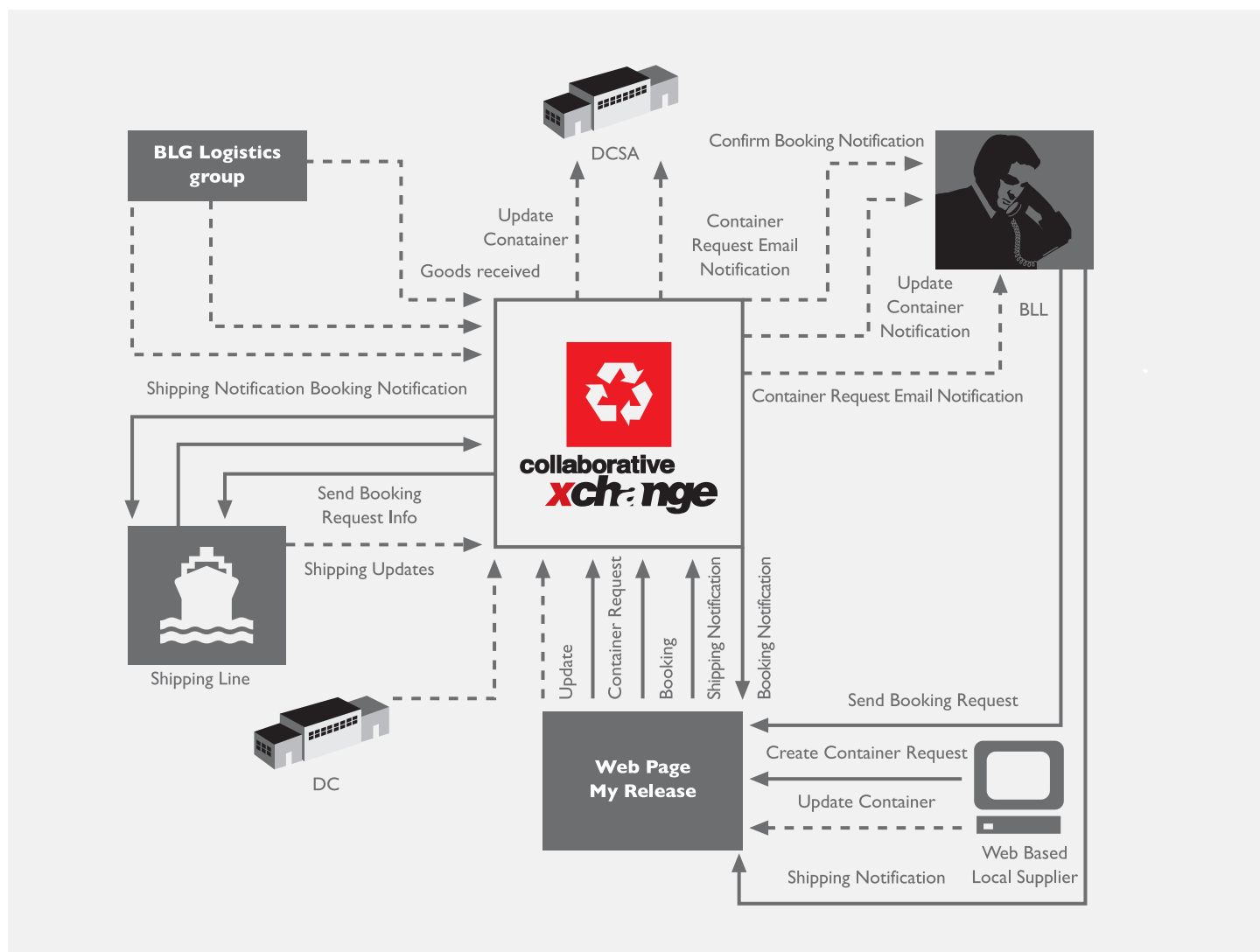
## Benefits of MyExports

- Information to be communicated electronically
- Involving all parties in a common process with disparate systems
- Confirmation required from parties on receipt
- Creation of an audit trail
- Alerts on key events
- Provide a global visibility
- Management by exception – Proactive
- Facilitate better planning
- Provide information across international boundaries

The logo for Collaborative Xchange features the word "collaborative" in a black, lowercase, sans-serif font. Below it, the word "Xchange" is written in a larger, bold, lowercase, sans-serif font. The "X" is red, and the "change" is black. The background of the logo area is a dark, abstract pattern of curved lines that create a sense of depth and movement.

collaborative  
**Xchange**

## PROCESS OVERVIEW



### Current clients using MyExports

- Mercedes Benz South Africa
- BLL
- Safmarine
- MSC

### Future solution enhancements

MyExports has been live for the past four years and has provided numerous tangible and intangible benefits to the various stakeholders. To further enhance the solution, the following enhancements have been planned:

- To expand the solution to include additional shipping lines
- To include additional status updates to enable the stakeholders to track the day-to-day movement of goods.